

KATIE TÜRSAN

MPSYCH, AEMT

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Detail-oriented grants and program professional with over 5 years of experience in nonprofit operations, grant management, and data coordination. Skilled at reviewing funder guidelines, preparing submission-ready proposals, and maintaining meticulous records in multiple systems. Adept at balancing deadlines with accuracy, supporting diverse teams, and ensuring compliance with complex requirements. Background includes healthcare program coordination, grant administration, and resilience research. Dedicated to advancing equity and supporting mission-driven organizations through excellence in grants coordination.

EXPERIENCE

2024 – 2025

Perinatal Grant Coordinator & Data Analyst | Erlanger Health | Chattanooga, TN

- Coordinated state-funded maternal health programs, managing data entry, reporting, and compliance.
- Conducted quantitative and qualitative research on maternal health disparities and social determinants of health.
- Led data-driven evaluations of high-risk perinatal populations, analyzing cardiovascular and postpartum health metrics.
- Supported new mothers and families navigating postpartum health challenges.
- Coordinated with internal and external stakeholders to address compliance findings and enhance program delivery.

2018 - 2024

Global Program Manager & Data Analyst | Meet2Talk | Istanbul, TR

- Directed international education and support programs, managing virtual platforms and participant records.
- Oversaw the implementation of the \$50,000 education grant to deliver English education in underserved Istanbul government schools.
- Managed international education programs, overseeing budgets, program compliance, and quality control across multiple countries.
- Regularly synthesized team data (retention, satisfaction, engagement) into strategic insights for leadership review.
- Delivered weekly psychology-focused learning sessions to multicultural youth and adult learners.

2012 - 2018

Pediatric EMT & Phlebotomist | Erlanger Health | Chattanooga, TN

- Conducted emergency care in trauma settings; collaborated on protocols for high-risk pediatric cases.
- Supported medical technology pilots (telehealth, remote vitals) for rural outreach programs.
- Supported clinical teams with HIPAA-compliant data collection and reporting.
- Trained staff in patient-centered communication and compassionate care practices.

EDUCATION & CERTIFICATIONS

Master of Science in Applied Psychology | University of Essex-UK

- Master's Thesis: *The Effect of Country and Culture on Resilience*

Bachelor of Science in Research Psychology | University of Tennessee-Chattanooga

- Publication: Pendergast, K., **Phelps, K.**, Hayes, K., Ozbek, I. N., Lewis, C. L., & Gagliano, C. S. (2018). *Are Changes in Cortisol Levels a Potential Biomarker for Changes in Olfactory Sensitivity?* Chemical Senses, 43(7), E235.

Certified in:

- Grant Writing
- Transgender Medicine
- Health Equity & DEI in the Workplace
- Crisis Leadership & Inclusive Workplace Culture

SKILLS

- Proposal & Grant Writing
- Database Management & Reporting
- Program & Administrative Coordination
- Storytelling & Thought Leadership
- Data Collection and Analysis
- Digital Platforms: Zoom, Canva, Google Suite

Selected Achievements

- Accepted into PhD program on resilience in postpartum health across USA, Spain, and Türkiye.
- Managed state healthcare grants and presented program outcomes at a statewide maternal health conference.
- Supported proposal development and funding strategies for nonprofits serving marginalized communities.
- Recognized for exceptional accuracy and reliability in managing data and submissions.

SELECTED PUBLICATIONS & PRESENTATIONS

- **Pendergast, K., Phelps, K., Hayes, K., Ozbek, I. N., Lewis, C. L., & Gagliano, C. S.** (2018). *Are Changes in Cortisol Levels a Potential Biomarker for Changes in Olfactory Sensitivity?* Chemical Senses, 43(7), E235.
- **ACHEMS (2018):** *Changes in Cortisol Levels: A Potential Biomarker for Olfactory Sensitivity?*
- **Resilience-Con (2018):** *Resilience and Depression: Mirror Opposites?*
- **Tennessee Psychological Association (2017):** *What is Resilience? Examining Depression and Resilience in a Non-Clinical Population*